

Community
Child Care
Clearinghouse

OF NIAGARA

Annual Report

**October 1, 2016
to
September 30, 2017**



Administered by Niagara Community Action Program, Inc.

January 2018

United to Promote Quality

Each year nationwide businesses lose \$4.4 billion to employee absenteeism from child care breakdowns. On average, a parent or guardian will miss from 5 to 9 days of work due to a child care crisis. The work schedules for 67% of parents are affected by child care challenges.

Quality child care programs serve young children as well as parents/guardians who might be less effective in their jobs without access to quality child care programs for their children. In turn, employers benefit by the enhanced performance of their workers. Quality child care prepares young children for success in school, job training, employment and community life.

Quality child care is defined as high quality early learning experiences that help a child thrive. It is those events, activities, environments, relationships, and factors that have a positive impact on a young child's cognitive, physical, social, and emotional development. Quality includes age-appropriate curricula, highly skilled staff, warm and responsive interactions, small class sizes and a language rich environment.

Quality child care is vital for young children, families and communities. The "United to Promote Quality" state wide initiative is intended to educate whole communities including families, early learning service providers, businesses, and community leaders about the importance of quality.

Quality awareness is the goal of the "United to Promote Quality" partnership between the Early Care and Learning Council and the Child Care Resource and Referral Agencies in New York State. Quality awareness efforts within a community will demonstrate how quality promotes "robust brain development" over the first 4 years of life, gives "peace of mind" to parents/guardians so they can be more focused and productive employees, and "lays the foundation" for the future economic development of our communities, state and nation by better preparing children to become successful in school, work and life.

For more information on "United to Promote Quality", please visit <http://www.earlycareandlearning.org/quality-investments-for-children.html> or contact the Child Care Clearinghouse of Niagara at 716-285-8572 or 1-800-701-4KID.



United to Promote Quality

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ANNUAL REPORT

NIAGARA COMMUNITY ACTION PROGRAM, INC.

10/1/16 – 9/30/17

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Message From The Board Chairperson.....

As the newly elected board Chairperson, I am grateful to members of the board of directors, the CEO and the employees of Niagara Community Action Program, Inc. for their support and dedication. You continue to make a difference for those who need the support.

Our federal and state funding sources, including the county, cities and towns have provided the financial resources to assist our needy families through their struggling times. A special thank you goes out to our partners in the community and the general public who collaborate and support us in providing these programs/services.

I am honored to be elected board chairperson and I, too, believe it's all about people helping people. That's what we do best.

Respectfully submitted,

Thomas Beachy
Board Chairperson
NIAGARA COMMUNITY ACTION PROGRAM, INC.

Message From The CEO.....

I am pleased to present to you Niagara Community Action Program, Inc.'s Community Child Care Clearinghouse of Niagara's annual report for the fiscal year of October 1, 2016 to September 30, 2017.

This report highlights the program's accomplishments. It is through the combined and collaborative efforts and resources that our agency has been able to provide services to Niagara County residents.

Our world and our country continue to face enormous challenges with far reaching consequences in years to come. Locally, our economy continues to struggle. The programs and services offered by Niagara Community Action Program, Inc. brought temporary relief and assistance to our County's struggling families.

I would like to take this opportunity to express my gratitude to federal, state, and local grantors who have provided guidance and financial resources to facilitate the delivery of services to our families. Special thanks go to the Board of Directors for their time, dedication, and support in setting policy and providing direction; to the employees who dedicate their efforts in providing the delivery of services; and to the many contributors, volunteers and organizations who have unselfishly provided their resources because they believe in the agency's mission. Your continued support over the past 50 years has been greatly appreciated.

If you have a question on the contents of this document or any program administered by Niagara Community Action Program, Inc., please contact me at 716-285-9681 x 103.

Respectfully submitted,

Suzanne Shears,
CEO
Niagara Community Action Program, Inc.

Affordable Child Care for Families

Improving access to affordable, quality child care is one of the goals of the national association Child Care Aware of America and the local child care resource and referral agency known as the Community Child Care Clearinghouse of Niagara. Child Care is a necessity for working parents. However, the high costs associated with child care strains family budgets and force parents to make compromises about the quality and safety of care they choose for their children.

Since 2000, the cost of child care has increased twice as much as the median income of families with children.

- Child care costs are high.
- Child care costs are rising.
- Child care costs are high compared to family incomes.
- Child care costs are high compared to household expenses.
- Child care costs are high compared to college costs.

The Community Child Care Clearinghouse of Niagara and Child Care Aware of America recommend Congress to:

- Increase federal investments in child care fee assistance for eligible children and quality improvement efforts.
- Provide resources for planning and developing child care capacity to increase the availability of quality child care options for working families.
- Reduce barriers in the subsidy administration process that prevent families from accessing assistance.
- Require states to have more effective sliding fee assistance phase-out plans to ensure that parents who receive a modest raise do not lose all child care assistance.
- Provide child care assistance to families who do not qualify for current funding but who cannot afford the market cost of child care in their community.
- Require Health and Human Services to undertake a study of quality child care to assist all of working families.
- Ensure that public pre-kindergarten programs are designed to meet the child care needs of working families.
- Improve federal and state tax codes to help families at all income levels pay for child care.

BOARD OF DIRECTORS

2016-2017

The Community Child Care Clearinghouse of Niagara would like to express our sincere appreciation to our Board of Directors for their continued dedication to the children and families of Niagara County.

Thomas Beachy Board Chairman	John Lombardi III Vice Chairman
Sharon Highfield Treasurer	Danny Sklarski
Tim Beach Secretary	Andrew Kirsch
Kimberly Meal	Ann Printup
James Pyra	Robert Pecoraro
Joyce Scott	Dennis Stachera
Owen Steed	Pamela Stevenson
Charles Walker	

**NIAGARA COMMUNITY ACTION PROGRAM, INC.
CURRENT EMPLOYEE LISTING BY PROGRAM**

-ADMINISTRATION-

SUZANNE SHEARS
RICHARD CHAMPOUX
SUSAN PENNINGTON-BURNS
ANITA CAVESE

CEO
FISCAL DIRECTOR
ADMINISTRATIVE ASSISTANT
ACCOUNT BOOKKEEPER

-WEATHERIZATION-

DAVID HARRIS
DANIEL RHINEHARDT
STELLA RIMMER
GEORGE MORT
NATHAN MCKENZIE
GLENN LAUZAU
NICK ZARILLO

WEATHERIZATION PROGRAM SUPERVISOR
HEATING SPECIALIST/TECHNICAL ASSISTANT
PROGRAM MONITOR/PT
TECHNICAL DATA INSTALLER
CREW FOREMAN
FIELD ASSISTANT
CREW FOREMEN

-RURAL PRESERVATION-

RICK MACKENDRICK

HOUSING COORDINATOR

-NEIGHBORHOOD CENTERS-

JAQUINDA SMITH
LINDA HARRINGTON
ANDREA DUXBURY
NANCY MILLARD
RICHARD OLKA
MARITZA GIACOMETTI
ELIZABETH SANDONATO

FAMILY DEVELOPMENT & NUTRITION SUPERVISOR
OUTREACH WORKER- NORTH TONAWANDA
OUTREACH WORKER-LOCKPORT
PROGRAM AIDE/PT
FOOD CENTER WORKER/PT
OUTREACH WORKER-19TH ST.
PROGRAM AIDE

-CHILD CARE RESOURCE & REFERRAL-



ANGELA BURNS
CAROLYN JACOBS
WENDY PETERSON
JOANNE SANDONATO
DEBRA PERRICELLI
KIMMARIE BROWN
VICKI WILLIAMS
ELIZABETH NOWAKOWSKI

CHILD CARE SUPERVISOR
REFERRAL COUNSELOR
TECHNICAL ASSISTANCE SPECIALIST
LEGALLY-EXEMPT MONITOR
PROGRAM ASSISTANT/LEGALLY EXEMPT
LEAD REGISTRATION MONITOR
REGISTRATION MONITOR
REGISTRATION MONITOR

-FAMILY DAY CARE-

LINDA NEWMAN
BETTY MCCARTHY

CACFP PROGRAM MONITOR
DATA ENTRY CLERK CACFP

-NUTRITION-

SARAH MCMASTER

NUTRITION OUTREACH EDUCATOR

The Community Child Care Clearinghouse of Niagara **Program Overview**

The Community Child Care Clearinghouse of Niagara is funded by the New York State Office of Children & Family Services and is a member of Child Care Aware of America, the National organization of Resource and Referral programs and the New York State Early Care and Learning Council which is the State's network of New York State Child Care Resource and Referral programs.

The program year for the Community Child Care Clearinghouse of Niagara was extended nine months through June 30, 2018. The information in this report covers the actual contract year from October 1, 2016 to September 30, 2017. The operating budget for the Community Child Care Clearinghouse of Niagara for those dates was \$245,763.

The Community Child Care Clearinghouse of Niagara provides the following services to parents, providers, businesses and the community:

- Information and Referral Services
- Child Care Training, Education, and Technical Assistance
- Advocacy
- Community Education
- Start-up funds for family and group family day care providers
- Quality initiative grants for family and group family day care providers, day care centers and school-age child care programs
- Assistance with registration and licensing for family/group family child care providers, day care centers and school-age child care programs
- Enrollment for legally – exempt child care providers

The Community Child Care Clearinghouse of Niagara is committed to ensuring high quality, equitable child care services that are available within our community, and encourages everyone's support in joining our effort to promote this public policy initiative in our community.

The Early Care and Learning Council and our Child Care Resource & Referral network are committed to supporting the 2017-2018 public policy agenda that includes policies such as subsidy reform and quality child care which can make a difference in a child's ability to succeed in school and in life. Quality child care can also affect the social, emotional and physical health of children in child care settings.

It is important to note that provider training, technical assistance and on-site intensive technical assistance have a direct correlation to the quality of a child care program. The Community Child Care Clearinghouse of Niagara provides both technical assistance and on-site technical assistance to all registered, licensed and legally-exempt child care providers to improve the quality of child care in Niagara County.

The Community Child Care Clearinghouse of Niagara also administers a Quality Initiative project that is available to registered and licensed child care programs in Niagara County. This project provides program assessments, program support, and quality incentive grants to registered and licensed child care providers.

The items included in the grant help to improve the curriculum and/or support the health and development of children enrolled in registered and licensed child care programs.

The program assessment includes an on-site evaluation of each program, assistance in creating an individualized quality improvement plan, site visits as necessary, and a re-evaluation of the program to measure the increase in the program's quality using a standardized quality rating assessment tool.

Community Partners

In addition to the direct services provided to parents, child care providers, businesses and the community, the Community Child Care Clearinghouse of Niagara works together with the following community partners to further increase the quality of child care in Niagara County:

- Western New York Infant/Toddler Resource Network- provides information on the social, emotional and physical health of infants and toddlers to parents, child care providers, businesses and the community.
- Niagara County Department of Social Services-collaborates on all child care issues.
- Niagara University- collaborates on improving the quality of child care for day care centers in Niagara County.
- Family and Children's Services of Niagara- collaborates through their home visiting program for parents.
- Niagara Falls Memorial Medical Center- collaborates through a variety of programs designed to help the Niagara community with health coverage, housing, clothing and food assistance, prenatal care and diverse health issues.
- Health Foundation for Western and Central New York- provides funding which allows the Community Child Care Clearinghouse of Niagara to be the HUB for the Cavity Free Kids Program. This program teaches good oral hygiene habits to child care programs that work with children between the ages of six weeks and five years of age.
- Help Me Grow WNY-collaborates to ensure that children thrive by linking families and caregivers to information and community resources on child development and parenting. Provides personalized connection to local services that meet individual needs. Creates partnerships with human service agencies, educators, and health care professionals that strengthen families.
- 2-1-1 WNY-keeps Niagara County residents connected to needed services 24 hours a day, 7 days a week through a confidential hotline.



The Community Child Care Clearinghouse of Niagara would like to express our sincere appreciation to all of our community partners for their continued dedication in improving the quality of child care in Niagara County and keeping our children and families safe and healthy.

Program Statistics

Listed below are a comparison of the activities completed by the Community Child Care Clearinghouse of Niagara for the 2015- 2016 and 2017-2018 program years.

Child Care Resource and Referral (CCR&R)	Program Year 2015-2016	Program Year 2016-2017	Percentage of Increase/Decrease
Parents referred to registered and licensed child care providers	195	166	-15%
Parent accessing internet referrals	37	35	-5%
Basic Technical assistance to regulated child care providers	240	160	-33%
Intensive technical assistance projects to regulated child care providers	7	7	0%
Health Care Consultant Services	21	22	+5%
Start-up grants distribute to potential family and group family child care providers	5	8	+60%
Health and safety grants distributed to legally-exempt child care providers	16	14	-13%
Quality incentive grants distributed to family and group family child care providers	10	11	+10%
Quality incentive grants distributed to day care centers and school-age child care programs	10	12	+20%
Trainings Held	18	23	+28%
Number of child care providers that received training	129	155	+20%
Legally-exempt child care providers enrolled	151	118	-22%

Program Budget
Community Child Care Clearinghouse of Niagara
10/01/2016 to 9/30/2017

Expense Category	Local Share Funds	Office of Children and Family Services (OCFS) Funds	Total Program Expenses
Personal Services			
Personnel	\$10,238	\$133,356	\$143,594
Fringe Benefits	\$1,524	\$19,857	\$21,381
Non-Personal Services			
Contractual Consultant	\$1,840	\$68,019	\$69,859
Staff Travel/Per Diem	\$0	\$800	\$800
Equipment	\$0	\$0	\$0
Supplies	\$500	\$4,000	\$4,500
Other Expenses	\$500	\$19,730	\$20,230
Total Program Budget	\$14,602	\$245,762	\$260,364

Program Budget
 Community Child Care Clearinghouse of Niagara
 10/01/2015 to 9/30/2016

Expense Category	Local Share Funds	Office of Children and Family Services (OCFS) Funds	Total Program Expenses
Personal Services			
Personnel	\$9,907	\$135,559	\$145,466
Fringe Benefits	\$0	\$16,871	\$16,871
Non-Personal Services			
Contractual Consultant	\$0	\$66,450	\$66,450
Staff Travel/Per Diem	\$0	\$1,200	\$1,200
Equipment	\$0	\$0	\$0
Supplies	\$0	\$3,500	\$3,500
Other Expenses	\$0	\$22,182	\$22,182
Total Program Budget	\$9,907	\$245,762	\$255,669

Comparison of Funding Levels

2015-2016 Funding Levels



Total Program Funding: \$255,669

2016-2017 Funding Levels



Total Program Funding: \$260,364

Policy and Advocacy

Today, most young children in New York have no parent at home during the day. Families need affordable, high-quality options. Child care providers need professional development and working conditions that reflect the important work they do each day.

The friends and family, who provide care, need acknowledgement, support, and opportunities for growth.

Children who attend high-quality early childhood programs are healthier and perform better in school, and, as adults, are more likely to own their own home. They're less likely to smoke, abuse alcohol and illegal drugs, engage in risk-taking behavior, and be arrested and incarcerated.

Even parents and their employers reap the advantages of high quality early childhood programs. Parents who feel confident about their early childhood program are more productive employees.

There are over 119,000 child care providers in 22,000 businesses across New York State. Child care services are responsible for generating \$4.7 billion in our economy, and support the employment of over 750,000 parents. But quality child care can be costly, and universal access is not yet achieved. That's why we advocate across New York State and in Washington, D.C. to ensure that quality, affordable child care is available for all New Yorkers.

[Click here](#) to access the 2018-2019 Winning Beginning Legislative Agenda and to learn more about issues, find facts and figures on their resource pages, and begin to take action in helping us advocate for quality, affordable child care for all New Yorkers. Your support will be greatly appreciated.

