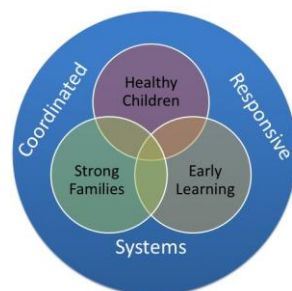


Niagara County Resource Directory for New Parents

Presented by

Infancy Leadership Circle/Niagara



A Project of

New York Zero-to-Three Network

Introduction

This first edition of the *Niagara County Resource Directory for New Parents* is the result of a group of community partners collaborating across systems to positively impact the well-being of children, ages zero to three, and their families. Known as the Infancy Leadership Circle/Niagara, these community partners have been working diligently to raise their voices for babies and young children. Their goal is to promote the value and importance of the first three years of life for healthy child development. To that end, this resource directory offers helpful information to support the journey of new families.

The Infancy Leadership Circle/Niagara is part of a project of the New York Zero to Three Network to build a communication pipeline for the infancy movement in New York State by establishing Circles of professionals in local communities who work with infants and toddlers and their families to facilitate professional networking, development and communication. The Circles help move local issues to the state level and take state issues to communities to advance better policies and comprehensive services for babies and their families. They build on existing local and state efforts, strengthening the “infancy voice” within broader early childhood initiatives. To learn more about Infancy Leadership Circles, please e-mail infancycirclenys@nyzerotothree.org.

Acknowledgements

The Infancy Leadership Circle/Niagara would like to extend a special thank you to the New York State Office of Children and Family Services, New York Zero to Three Network and the Health Association of Niagara County, Inc. for their continued support of this project.

We appreciate the contributions of Eileen Rohan and Jessica Tramont, School Psychology Graduate Students at Niagara University, Niagara Falls, New York. Their creativity, data input and patient editing has played an important role in bringing this project to fruition.

We thank all of the professionals who have researched the information included in this resource directory. Their insight and commitment have been invaluable.

DISCLAIMER: All directory information is up-to-date and accurate as of December 1, 2012

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Chart of Organizations and Services Provided

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Alcoholism Council of Niagara County		✓															
American Red Cross											✓						
Beacon Center		✓															
CareNet															✓	✓	✓
Carolyn's House														✓			
Catholic Charities	✓	✓					✓					✓				✓	
Catholic Charities- WIC			✓									✓			✓		
Center for Young Parents							✓	✓					✓			✓	
Child Advocacy Center of Niagara	✓																
Child Health Plus													✓				

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Child Protective Services	✓																
Clearview Treatment Services		✓															
Community Child Care Clearing House of Niagara				✓												✓	
Community Health Center of Niagara							✓		✓				✓		✓ plus Dental & HIV screen		
Community Health Worker Program – NFMCC			✓	✓	✓				✓			✓	✓	✓	✓	✓	✓
Community Missions						✓						✓		✓			
Cornell Cooperative Extension												✓					
Diaper Ministry						✓											
Emergency Hotlines: See Appendix A															✓		

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Everywoman Opportunity Center						✓		✓									✓
Family and Children's Services of Niagara	✓						✓								✓	✓	
Family Health Plus													✓				
Family Resource Center Network – Focus on Families				✓		✓										✓	
Food Pantries- See Appendix B												✓					
Grace Church Thrift Shoppe						✓											
Hannah House						✓						✓					
The Health Association of Niagara County, Inc.				✓		✓									✓		
Healthy Families Niagara															✓		

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Healthy Neighborhood Program															✓		
Healthy New York													✓				
Help Me Grow – Western NY				✓												✓	
Hospitals in Niagara County: See Appendix C															✓		
Horizon Health Services		✓															
Infancy Leadership Circle/Niagara						✓											
La Leche League			✓														
March of Dimes															✓		
Medicaid													✓				
Mental Health Association of Niagara County						✓	✓								✓		
Mom’s Net Program							✓										

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Monsignor Carr Institute Children's Clinics							✓										
Native American Community Services					✓	✓										✓	
Niagara Community Action Program (NIACAP)						✓						✓					
Niagara County Department of Health															✓		
Niagara County DOH – Pre-K Program					✓	✓	✓									✓	✓
Niagara County DOH – Children with Special Needs (Referral Only)			✓	✓	✓	✓	✓			✓		✓	✓		✓	✓	
Niagara County DOH – Children with Special Health Care Needs	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Niagara County DOH – Early Intervention Program					✓	✓	✓						✓			✓	✓
Niagara County DOH – Physically Handicapped Children’s Program					✓					✓						✓	
Niagara County DOH – Nursing Div. and Lead Poisoning Prevention Program														✓		✓	✓
Niagara County Drug Abuse		✓															
Niagara County DSS													✓				✓
Niagara County Head Start				✓												✓	
Niagara County School Districts- See Appendix D						✓											

For more resources, dial 211

Visit www.211wny.org

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Niagara County Sheriff's Dept Sexual Offenders Notification	✓																
Niagara County Sheriff's Dept Victim Assistance Unit	✓																
Niagara Falls Literacy Zone Clothes Closet						✓											
Niagara QIP (Referral Only)				✓	✓											✓	
Niagara Rx													✓				
Northpointe Counsel		✓															
NYS Abandoned Infant Protection Act- See Appendix E				✓											✓	✓	

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
NYS Police Crime Victim Specialist						✓											
NYS Association for the Education of Young Children				✓												✓	
Office of Child and Family Services				✓													
Parents as Teachers					✓											✓	
Partnership for Prescription Assistance													✓				
Planned Parenthood															✓		
Public Housing														✓			
Rx Assist													✓				
St. John the Baptist Outreach Ministry						✓						✓					
St. Vincent de Paul						✓						✓					

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Summit Life Outreach Center						✓			✓								
Tuscarora Community Health Worker Program			✓	✓	✓				✓			✓	✓	✓	✓	✓	✓
Transportation Services- See Appendix F																	✓
United Way of Greater Niagara				✓		✓									✓	✓	
WNY Infant Toddler Resource Network				✓		✓										✓	

Descriptions of Organizations

Organization	Descriptions
<p>All telephone number area codes are 716 unless otherwise noted</p>	
<p>Alcoholism Council of Niagara County</p> <p>Lockport: 433-3846 North Tonawanda: 694-3214</p>	<p>Outpatient counseling services for substance abuse.</p>
<p>American Red Cross</p> <p>Lockport: 434-8876 Niagara Falls: 731-4030 www.redcrossencc.org</p>	<p>Offers a variety of training courses in first aid, CPR, AED, life guarding, swimming, babysitting, care giving and more. The health and safety training meets OSHA guidelines. Classes also available online.</p>
<p>Beacon Center</p> <p>282-4480 www.beaconcenter.net</p>	<p>Drug and alcohol treatment including group and one-on-one counseling.</p>
<p>CareNet</p> <p>434-0251 24-hour Help-line: 1-800-395-HELP www.care-net.org</p>	<p>Lockport's CareNet Pregnancy Center offers free pregnancy tests, accurate information, confidential support, and community referrals from compassionate, trained peer counselors. Learning Life program allows you to earn new baby items (car seat, crib, and mattress, stroller, or booster high chair) while you learn about your pregnancy and vital parenting skills. Services are free of charge.</p>
<p>Carolyn's House</p> <p>278-9662 www.carolynshouse.org</p>	<p>A 19 apartment supportive housing program for homeless women and children operated by the YWCA of Niagara. Located in Niagara Falls, NY, Carolyn's House is more than just a place to live. The programs offered help women gain stability in their lives while preparing for economic self-sufficiency including GED instruction, Culinary Arts Institute cooking skills, life skills, pre-college workshops and assistance with college enrollment for qualified residents.</p>

Catholic Charities

Lockport: 433-0246
Niagara Falls: 282-2351
North Tonawanda: 692-1440
www.ccwny.org

A Catholic human services agency serving anyone in need in eight WNY counties. Services include counseling of all ages, basic emergency assistance and referrals, child and adult mental health services, chemical dependency treatment, education and vocational services, services to aging, parish outreach and advocacy, child and adult day care, and a variety of programs addressing prevention and treatment of family issues.

Catholic Charities – Women, Infants, and Children (WIC)

Niagara County: 285-0975
www.ccwny.org

Federal nutrition program which provides food through food checks, participant-centered nutrition education, breastfeeding education and support and referrals for eligible pregnant women, breastfeeding women, and infants and children under 5 years old. Catholic Charities WIC has 16 clinics throughout Erie and Niagara Counties and provides services to approximately 20,000 participants per month.

Center for Young Parents

286-0763
www.uwgn.org

An alternative middle and senior high school academic program and social agency developed to meet the educational, health, psychosocial, childcare and parenting skills needs of pregnant teenagers and adolescent fathers and mothers. Services offered include, individual, group, and family counseling, pre- and post- natal classes, and extensive career and youth employment program.

Child Advocacy Center of Niagara

285-0045
www.cacofniagara.org

A multi-disciplinary program responding to reports of physical and sexual child abuse. Services provided include a child-friendly atmosphere for interviews, medical evaluations, counseling, forensic interviews, information and referral, and education and training.

Child Health Plus

1-800-698-4543
www.health.ny.gov

Health insurance plan for children under age 19. Eligibility is determined based on gross family income. Contains information on medical benefits, cost, and where to take children for healthcare services.

Child Protective Services

Niagara Falls: 278-8650
Lockport: 439-7707
North Tonawanda: 743-4400

There are two CPS units in the county that investigate complaints of abuse and maltreatment or neglect against children under the age of 18 years. Caseworkers initiate investigations within 24 hours after receiving a report from the hotline and are prepared to begin a safety assessment of children involved.

Clearview Treatment Services

298-2115
www.msmh.org

Inpatient addiction rehabilitation center located in Mount St. Mary's Hospital. Programs and services include 24-medical care, traditional and non-traditional approaches to recovery, specialized women's and men's programs, pastoral and spiritual guidance, family interventions, and total confidentiality.

**Community Child Care Clearing House of
Niagara:
Niagara County Child Care Resource and
Referral (CCR&R)**

285-8572
www.childcareofniagara.com

Informational source for child care providers, parents, businesses, and the community relating to child care needs. Administered by Niagara Community Action Program, Inc. which provides many other complimentary services and programs to those who qualify based upon income.

Community Health Center of Niagara

278-4418

Provides primary medical services to individuals of all ages, regardless of their ability to pay. Offers family and internal medicine, pediatrics, dentistry, HIV testing and other medical services.

**Community Health Worker Program –
Niagara Falls Memorial Medical Center
(NFMCC)**

Niagara Falls: 278-4623
Tuscarora Nation: 297-0598
www.nfmmc.org/services/communityhealthworker

Serves pregnant women throughout Niagara Falls and the Tuscarora Nation.

Community Missions

285-3403
www.communitymissions.org

Food, clothing, emergency shelter, advocacy, adult residences, Future Visions Clubhouse, respite program, youth services, supportive employment and referrals.

Cornell Cooperative Extension

433-8839
www.cceniaracounty.org

Provides knowledge and skill development in the areas of nutrition, healthy eating, food safety, food resource management, and physical activity. Free classes are held at convenient locations, and provide fun, hands-on lessons on meal planning, shopping, eating on a budget, feeding your family, and much more.

Diaper Ministry

283-6507
www.themagdaleneproject.net

A volunteer program that collects donations (both cash and disposable diapers) to parents who find themselves in temporary economic need.

Everywoman Opportunity Center

282-8472
www.everywoman.org

Provides career planning, job search assistance, advocacy and referrals for women.

Family & Children’s Services of Niagara

285-6984
www.niagarafamily.org

Emergency domestic violence center, 24 hour hotline, intervention, advocacy, individual and group counseling for victims and their children. Workshops and support groups. Groups for adolescents and their families. Assessment and services for male abusers. Mental health services and Intensive Case Management.

Family Health Plus

1-877-934-7587
www.health.ny.gov

Is a public health insurance program for adults who are aged 19-64 who have income too high to qualify for Medicaid. It is available to single adults, couples without children, and parents who are residents of NYS and are US citizens or fall under one of many immigration categories. It provides comprehensive coverage and is provided through managed care plans.

Family Resource Center Network – Focus on Families

286-0745
www.nfschools.net

This Niagara Falls City School District program provides support to all families through parenting classes, home visits, parent child activities, support groups, community agency speakers on various topics of interest, family social activities and linkages to community resources.

Grace Church Thrift Shoppe

106 LaGrange St., Lockport, NY
www.gracelkpt.org/ThriftShoppe.dsp

Hours- Wednesday, Thursday, Friday from 1 p.m. – 4 p.m.

Hannah House

804-6823
www.hannahhouse2002.org

Clothing closet that has children and adult clothing and sometimes baby furniture such as cribs, strollers. Always accepting donations. Call for days and hours.

Health Association of Niagara County, Inc. (Hanci)

285-8224
www.hanci.com

Not-for-profit community organization providing diversified programs and services across generations.

Healthy Families Niagara

278-1605
www.niagarafamily.org

(Associated with Family and Children’s Services) Home-based, comprehensive services to families during pregnancy and with newborns.

Healthy Neighborhood Program

278-8292

<http://www.niagaracounty.com/health>

A grant funded program designed to improve the environmental health and safety of individuals living in targeted areas. Home visits are conducted to assess health and safety concerns.

Healthy New York

1-866-432-5849

www.dfs.ny.gov/healthyny

Supports comprehensive and quality health care insurance for individuals, self-employed and small business owners.

Help Me Grow – Western New York

880-3876

www.helpmegrownational.org

A program to support families with newborns, infants and toddlers by giving health information, positive parenting education and connecting families to community resources. It identifies children from birth to five years of age who are at risk for developmental, behavioral, social-emotional and/or mental health issues and strengthens the system of early identification and referral in the Niagara and Erie County region.

Horizon Health Services

Niagara Falls: 505-1060 or 831-1840

Lockport: 836-1767

www.horizon-health.org

Provides comprehensive mental health services and psychiatric services including individual and group therapy, women as batterers group, domestic violence counseling, addictions counseling, psychiatric evaluations and medication management.

Infancy Leadership Circle Niagara

www.nyzerotothree.org

Promotes communication and collaboration between groups of professionals who serve babies (0-3 years of age) and their families, explores local issues to raise the voice for babies across the state.

La Leche League of Niagara Falls

297-1194

www.lllusa.org

Helps mothers to breastfeed through mother-to-mother support, encouragement, information, and education, to promote a better understanding of breastfeeding as an important element in the healthy development of the baby and mother.

March of Dimes

691-3805

www.marchofdimes.com

Provides research, programs, advocacy and education to improve the health of all babies by preventing premature birth, birth defects and infant mortality.

Medicaid

1-800-541-2831

439-7777

http://www.health.ny.gov/health_care/medicaid/

A program for New Yorkers who can't afford to pay for medical care. Apply through the local Department of Social Services.

**Mental Health Association of Niagara
County**

433-3780

www.mhanc.com

Promotes mental wellness by sponsoring and implementing advocacy, education and community service programs.

Mom's Net Program

Warm Line (M-F 9am-4pm): 433-3780 x 312

Warm Line (evenings and weekends):

433-5432 or 692-8800

<http://www.mhanc.com/momsnet.html>

The goal of the program is to bring awareness and education to women, families, doctors and health care providers about postpartum depression. The program offers a Warm-Line, a Resource Guide, education, literature, and screenings. Information and free materials available. Also features a Warm-Line for New and Expectant Moms: A phone line to share feelings and concerns with a caring staff member. M-F from 9 a.m. to 4 p.m. 433.3780 x 312; Evening and weekends at 433.5432 or 692.8800.

**Monsignor Carr Institute Children's
Clinic**

Niagara Falls, NY: 205-0825

Lockport, NY: 478-0315

Comprehensive, coordinated psychiatric treatment for children, including mental health assessments and diagnosis for community service agencies.

Native American Community Services

299-0914

www.nacswny.org

Assists Native Americans who live off the reservation with programs and referrals to make socio-economic improvements in their lives. Healthy Generations is a home visiting program for Native American parent(s) expecting their first child and families with young children (0-5 years of age).

**New York State Association for the
Education of Young Children (NYSAEYC)**

1-518-867-3517

www.nysaeyc.org

Mission is to promote excellence in early care and education services for NYS children and families through education, advocacy and the support of the profession.

**New York State Office of Children and
Family Services**

Child Care Complaint Line: 1-800-732-5207

Child Care, Foster Care and Adoption:

1-800-345-5437

www.ocfs.state.ny.us

The New York State Office of Children and Family Services provides a range of resources to help parents with their child care needs, people who want to start or are currently running child care programs, and anyone with a concern about the health or safety of a child in a day care program.

Niagara Community Action Program

Niagara Falls: 285-9681
Lockport: 433-6632
North Tonawanda: 694-9727
www.niagaracap.org

An agency dedicated to reducing poverty by initiating and conducting programs of self-sufficiency. The goal is to empower individuals and families to reach their fullest potential. Provides assistance with utilities, food, clothing and referrals.

Niagara County Department of Health – Early Intervention Program

278-1991
www.niagaracounty.com/Health

Provides service to individuals from birth up to three years who have a qualifying disability and/or developmental delay. Program enhances the child's developmental capabilities and prepares parents so they are capable to raise the child. Offers the following: service coordination, speech pathology, social work services, special education, occupational & physical therapy, vision and hearing services, family training, assistive technology, parent/child groups, toy loan closet, and other services as needed.

Niagara County Department of Health – Children with Special Needs Program

278-8194
www.niagaracounty.com/Health

Insure children with special needs have access to necessary services through coordination and delivery of medical, educational and related services. The goal is to enhance the child's quality of life and improve the capacity of the family to meet the child's specific/unique needs.

Niagara County Department of Health – Physically Handicapped Children's Program (PHCP)

278-1991
www.niagaracounty.com/Health

Offers financial assistance for families with children 0-21 years with chronic conditions. An orthodontic program and orthopedic clinic are offered. Parental co-pay based on income.

Niagara County Department of Health – Children with Special Health Care Needs (CSHCN)

278-1991
www.niagaracounty.com/Health

Information and referral program for children 0-21 years of age who have chronic conditions or are developmentally delayed, and their families. Staff can assist with various activities including assistance with application processes and appointments.

Niagara County Department of Health – Pre-K Program

278-1991
www.niagara county.com/Health

Program provides services to individuals 3- 5 years old with a developmental disability or delay. Provides evaluation, center-based preschool programs, special education itinerant services, speech, physical & occupational therapy, transportation, and other services as identified.

Niagara County Department of Health – Nursing Division

Immunization Program: 278-1903
Lead Poisoning Prevention Program: 278-8212

NCDOH Immunization Program: Offers all required and recommended immunizations at our Adult/Travel clinics and Children’s Immunization clinics. Our goal is to prevent the occurrence and transmission of vaccine preventable diseases by ensuring the delivery and availability of vaccines to all children and adults. We also routinely provide education on the importance of immunizations.

NCDOH Lead Poisoning Prevention Program: Children are mandated to be checked for lead at ages 1 and 2 if a child is at risk for lead poisoning they should continue to be tested up to six years of age. Children can be poisoned from many sources of lead. Most common way is from dust caused by chipping or peeling paint. Lead poisoning damages a child for life. It steals the child’s ability to learn, has negative effect on behavior and can cause long term health problems.

Niagara County Drug Abuse

278-8110

Niagara County Department of Social Services

Niagara Falls, NY: 278-8400
Lockport, NY: 439-7600
Medicaid Department: 439-7777
www.niagaracounty.com/SocialService

(Trott Access Center) Provide out-patient drug and alcohol treatment, methadone maintenance.

Provides a variety of family services including adult services, employment services, medical transportation, child services, cash assistance, medical, food stamps, HEAP, day care, nursing homes.

Niagara County Head Start

Administrative Office (901 24th Street, NF):
285-8883

Niagara Falls (1631 Main Street): 285-8117
Lockport (85 North Adams Street): 433-1055

Burt (6048 Godfrey Road): 778-5802
North Tonawanda (35 Grant Street): 693-7660

Child development program which provides educational experiences, medical and dental services, nutritional meals, counseling, and opportunities for parent involvement to help prepare low income children ages 3-5 to enter and succeed in school.

Niagara County Sheriff’s Department Sexual Offenders Notification

Email: notifications@icrimewatch.net

You may sign up for e-mail notice of neighborhood sexual offenders.

Niagara County Victim Assistance Unit	Acts as a liaison between law enforcement, District Attorney’s Office, medical providers, employers, insurance companies and any other agencies to try to meet the needs of the victim. 24 hour On Call availability.
438-3306	
Niagara Falls Literacy Zone Clothes Closet (Trott Access Center)	Clothing cost is \$.25 per filled plastic grocery bag. There may be an additional charge for shoes. There are also books, wall hangings, etc. Ground floor near Ashland Street, M, T, F from 8:30 a.m. – 3 p.m.
278-8599	
Niagara Falls Memorial Medical Center	The largest provider of women’s health in Niagara County. It is a safety net hospital for the medically underserved, uninsured and underinsured. It operates several satellite facilities including Summit Healthplex, Tuscarora Health center, Schoellkopf Health Center, Child Advocacy center of Niagara. It offers wellness programs, childbirth and parenting programs, breastfeeding classes and a Family Medicine Residency Program.
278-4000	
Niagara Quality Improvement Project	Funded by The Peter and Elizabeth C. Tower Foundation and the Grigg-Lewis Foundation, Niagara QIP is a collaborative partnership between Niagara University, United Way of Greater Niagara, Community Foundation for Greater Buffalo, and the Niagara Area Foundation. The Project enhances the quality of early child care within Niagara County using an embedded mentoring and coaching model, and includes a series of professional development opportunities.
286-8567	
Niagara Rx	Niagara County residents who are uninsured or underinsured have access to steep discounts on prescription medications via the discount card endorsed by the county legislature. The program is the ProAct Prescription Drug Discount Card with 10-20% savings on name-brand drugs and 20-70% discounts on generic drugs.
1-877-321-2652	
www.countyrxcard.com/niagara	
Northpointe Council, Inc	Offers non-medical detoxification, prevention programs, out-patient treatment and methadone maintenance program.
282-1228	
www.northpointecouncil.org	
Parents as Teachers	Early childhood parent education and family support program which offers four different components to the community; a play center, home visits, referrals, and developmental screenings. Families are able to participate in all the components of the program or just the components that they need for their family.
478-4751	
www.lockportschools.org/pat	
Partnership for Prescription Assistance	Helps patients without prescription drug coverage get the medications they need. Many will get medications free or at low cost.
1-888-477-2669	
www.pparx.org	

Planned Parenthood of Niagara

433-4464

www.plannedparenthood.org

Community education on a variety of issues, gynecologic and reproductive health care and pediatric services.

Public Housing

Niagara Falls, NY: 285-6961

Lockport, NY: 434-0001

These apartment buildings are subsidized by the Federal Government through a variety of programs including the Section 8 rental assistance program discussed above, and the Section 202 rental subsidy program. The 3 public housing authorities in Niagara County operate some of the complexes and buildings. Other buildings in the county are subsidized through the FHA, other HUD programs, and through state funds. Applicants should apply to the housing authorities or directly to the managers of other buildings listed. Some buildings have Resident Advisors who provide counseling and assistance to residents to help them find needed services to continue to remain in their apartments.

Rx Assist

1-401-729-3284

www.rxassist.org

Helps you learn about ways to use pharmaceutical company programs and other resources to help reduce medication costs.

St. John the Baptist Outreach Ministry

433-5252

Offers basic necessities to needy households in Eastern Niagara County. Staffed by volunteers.

Sister Helen's Food Pantry: Open M,W, F from noon to 3 p.m.

Diaper Pantry: Open M, W, F from noon to 3 p.m.

Clothing Center: Open M, W, F, from noon to 3 p.m.

Summit Life Outreach Center

298-8600

Services for women who are facing an unplanned pregnancy.

Tuscarora Community Health Worker Program

297-0598

This program is an outpatient satellite facility of the Niagara Falls Memorial Medical Center serving the Tuscarora Indian Reservation. It is part of the Prenatal-Perinatal Service Network. It provides a medical clinic with a range of services, monthly food give-aways, parenting classes. WIC services are available at the site.

United Way of Greater Niagara

216-4582 or 216-4251

www.wwgn.org

Works to build and improve the community by bringing together individuals in business, government, health, labor, education, and human services, to develop initiatives to address aspects of community need.

Western NY Infant Toddler Resource Network

877-6666

www.wnyinfanttoddlersolutions.com

Offers support to families and providers caring for children 0-3 years of age. Through the website, or by calling the Infant Toddler Hotline at 1-866-281-4739, ext. 3065, families and providers can receive information on resources and topics related to children

Appendix A

Emergency Hotlines

Child Abuse Hotline

New York State: 1-800-342-3720

Mandated reporters line: 1-800-635-1522

Adult Survivor's of Sexual Assault: 278-1940

24 Hour Hotline: 285-3518

Crisis / Suicide Hotline: 285-3515

Domestic Violence Hotline

Niagara Falls (P.A.S.S.A.G.E. Program): 285-6984

Lockport (YWCA of Niagara): 433-6716

Tonawanda (YWCA Tonawanda): 692-5643

Police: 911

Poison Control Center of WNY: 1-800-222-1222

Rape Crisis Hotline: 433-6718

Runaway Hotline: 285-7125

For more resources, dial 211

Visit www.211wny.org

Appendix B

Food Pantries

Many food pantries only serve particular zip codes. You may need to check to see if you live in the right zip code by phoning the food pantry.

Barker

Faith United Methodist Church Pantry (Serves Barker School District)

1449 Quaker Road, Barker, NY 14012

795-9945

Lockport

Salvation Army Pantry (Serves Eastern Niagara County)

50 Cottage Street, Lockport, NY 14094

434-1276

Neighborhood Center-Lockport (Serves Niagara County)

160 Washburn Street, Lockport, NY 14094

433-6632

www.niagaracap.org

Raymond Community Center Pantry (Serves Lockport)

6597 Rapids Road, Lockport, NY 14094

434-3175

Sister Helen’s Food Pantry (Serves zip code 14094)

160 Chestnut Street, Lockport, NY 14094

433-5252

Niagara Falls

Salvation Army-Niagara Falls (Serves Niagara County)

7018 Buffalo Avenue, Niagara Falls, NY 14304

283-7697

Word of Life Ministries Pantry (Serves zip code 14305)

1941 Hyde Park Boulevard, Niagara Falls, NY 14305

297-2951

Food Pantry and Community Kitchen—Community Missions (Serves parts of zip code 14303)

285-3403

www.communitymissions.org

Hannah House-Lighthouse International Ministries (Serves WNY)

1943 Whitney Avenue, Niagara Falls, NY

534-6999

www.hannahouse2002.org

Heart and Soul Food Pantry (Serves mainly Niagara Falls and north end of county)

939 Ontario Avenue, Niagara Falls, NY 14305

282-5681

Mt. Zion Baptist Church Food Bank (Serves Niagara County)

1334 Calumet Avenue, Niagara Falls, NY 14305

282-3655

Neighborhood Center-Niagara Falls (Serves Niagara County)

564 19th Street, Niagara Falls, NY 14301

282-4375

www.niagaracap.org

Newfane

Migrant Food Pantry and Clothes Closet (Serves Newfane School District)

6047 East Avenue, P.O. Box 66, Newfane, NY 14104

778-9216

Newfane Community Food Pantry (Serves Newfane School District)

3455 Ewings Road, PO Box 87, Newfane, NY 14108

778-9822

North Tonawanda

YWCA Tonawandas Pantry (Serves North Tonawanda)

49 Tremont Street, North Tonawanda, NY 14120

692-5580

www.ywca.org/tonawandas

Neighborhood Center-North Tonawanda (Serves Niagara County)

316 Thompson Street, North Tonawanda, NY 14120

694-9727

www.niagaracap.org

North Tonawanda Inter Church Food Pantry (Serves North Tonawanda)

100 Ridge Street, North Tonawanda, NY 14120

692-8552

Pendleton

Pendleton Food Pantry (Serves Starpoint School District)

7416 Campbell Boulevard, Pendleton, NY 14120

692-1478

Appendix C

Hospitals in Niagara County

Degraff Memorial Hospital

445 Tremont Street
North Tonawanda, NY 14120
Tel: 694-4500
Web: degraff.kaleidahealth.org

Eastern Niagara Hospital - Lockport Division

521 East Avenue
Lockport, NY 14094
Tel: 514-5700

Eastern Niagara Hospital - Newfane Division

2600 William Street
Newfane, NY 14108
Tel: 778-5071

Mount St Mary's Hospital and Health Center

5300 Military Road
Lewiston, NY 14092
Tel: 297-4800
Web: www.msmh.org

Niagara Falls Memorial Medical Center

621 Tenth Street

Niagara Falls, NY 14302

Tel: 278-4000

Web: www.nfmmc.org

Appendix D

Niagara County School Districts

LEWISTON-PORTER CENTRAL SCHOOL

4061 Creek Road

Youngstown, NY 14174

Phone: (716) 754-8281

www.lew-port.com

LOCKPORT CITY SCHOOL DISTRICT

130 Beattie Avenue

Lockport, NY 14094

Phone: (716) 478-4820

www.lockportschools.org

NEWFANE CENTRAL SCHOOL DISTRICT

6273 Charlotteville Road

Newfane, NY 14108

Phone: (716) 778-6850

www.newfane.wnyric.org

NIAGARA FALLS CITY SCHOOL DISTRICT

630 - 66th Street

Niagara Falls, NY 14304

Phone: (716) 286-4225

www.nfschools.net

NIAGARA WHEATFIELD CENTRAL SCHOOL DISTRICT

P.O. Box 309
Sanborn, NY 14132
Phone: (716) 215-3000
www.nwcsd.k12.ny.us

NORTH TONAWANDA CITY SCHOOLS

175 Humphrey Street
North Tonawanda, NY 14120
Phone: (716) 807-3510
www.ntschoools.org

ROYALTON-HARTLAND CENTRAL SCHOOLS

54 State Street
Middleport, NY 14105
Phone: (716) 735-2000
www.royhart.org

STARPOINT CENTRAL SCHOOL DISTRICT

4363 Mapleton Road
Lockport, NY 14094
Phone: (716) 210-2347
www.starpointcsd.org

WILSON CENTRAL SCHOOL DISTRICT

412 Lake Street
P.O. Box 648
Wilson, NY 14172
Phone: (716) 751-9341
www.wilson.wnyric.org

Appendix E

New York State Abandoned Infant Protection Act

This important act allows a parent to abandon a newborn baby up to 30 days of age anonymously and without fear of prosecution if abandoned in a safe manner. A hospital, staffed police station, and fire station are examples of safe suitable choices.

Appendix F

Transportation

Includes free transportation from programs and hospitals for those qualified and link to Metro

Mount St. Mary's Hospital: Van Go

298-2370

Niagara County Department of Social Services: Medical transportation

304-3335

Niagara Falls Memorial Medical Center: Care Express

278-4444

Niagara Frontier Transportation Authority- Metro Bus:

855-7286 or 285-9319

Tri Community Ambulance Service:

731-2604